



## Conditions of Participation



>> It is quick and simple to register for the training courses and seminars via the 360°SERVICE portal. Just scan the QR code or click on the link.

## service.hennecke-group.com/trainings

Conditions of Participation (as of 2017)

General, scope: Hennecke GmbH's Conditions of Participation apply to entrepreneurs (§ 14 German Civil Code), public-sector legal entities or special bodies or funds under public law (hereinafter referred to as "participants") for all of our trainings, seminars and courses etc. (hereinafter referred to as "courses"). We do not accept any terms and conditions of the participant.

Registration: All our offers for courses are subject to confirmation and are non-binding. The participant's registration is deemed to be a binding offer of contract. Incoming applications will be considered in chronological order until the maximum number of participants has been reached.

Prices and services: The participation fees as stated in the respective course description shall apply. The fees do not include the applicable VAT. The participation fee shall be due without deduction after the issuance of the invoice. The fees include all costs for instruction material, use of technical equipment, beverages during the breaks and (in case of whole-day events) a lunch in our canteen. The participant shall bear all costs for travel and accommodation. Each participant shall receive a certificate after successfully completing the course. The description of the course contents is correct at the time of printing. We reserve the right to update and enhance the agenda of the course

Cancellation and postponement of courses: We reserve the right to cancel, postpone or combine courses in cases of insufficient number of participants, shortfall of trainers, force majeure or any other reasons beyond our control. The participant will be informed immediately and payments already effected will be reimbursed.

Cancellation by the participant: After confirmation of a participant's registration by us, requests for cancellation must be made in writing. If a participant cancels more than 14 days before the course begins, we will charge 50 percent of the participation fees. We will charge 100 percent of the fees if we receive the cancellation less than 14 days before the course begins. We will not, however, charge any lump-sums for cancellations if the participant appoints a replacement for the person not being able to take part in the course. If a participant does not attend a course without giving prior notice, the full fees shall become due.

Liability: If we are in breach of material contractual obligations, i.e. contractual obligations the performance of which characterizes the contract and which are necessary for its proper implementation, we shall be liable in accordance with the statutory provisions. For all other breaches of duty we shall only be liable for damages caused by intentional or grossly negligent acts or omissions of our statutory representatives ("gesetzlicher Vertreter") or any persons engaged by us to assist us in complying with our obligations in terms hereof ("Erfüllungsgehilfen"). In the absence of intentional conduct, we shall be liable only for reasonably foreseeable damage that occurs. The foregoing shall neither effect the liability of the Supplier under the German Product Liability Act (Produkthaftungsgesetz), nor its liability for culpable ("schuldhaft") injury to life, body or health. If a guarantee has been assumed we shall be liable in accordance with the statutory provisions.

Accommodation: A list of accommodations is included in our seminar catalogue. The participant shall make a booking directly with the respective hotel.

Information and Technical Advice: The information and recommendations we provide (whether included in instruction materials or orally or in another form) are not binding and are made excluding all liability unless we have expressly and in writing undertaken otherwise.

Choice of law, Court of jurisdiction: German law shall apply. The court of jurisdiction shall be Cologne. In addition, we shall be entitled to assert our claims at the participant's place of general jurisdiction.